

Aged Care Reform Conference

14 November 2019 | Rendezvous Hotel, Melbourne

A timely opportunity for stakeholders in the industry to debrief, ask the tough questions and have meaningful discussion about real strategies for improving aged care in Australia.

FEATURING A KEYNOTE ADDRESS FROM:



The Hon. Bruce Lander QC,
SA Independent Commissioner Against Corruption

SPEAKERS INCLUDE:



Annie Butler, *Federal Secretary,*
Australian Nursing and Midwifery Federation



Anita Volkert, *National Manager of Professional Practice and Development,* Occupational Therapy Australia



Paul Ostrowski, *Chief Executive Officer,* CareConnect



Karen Best, *General Manager Residential Care Services,* Anglican Care



Michele Bell, *CEO,* KNC



Dr Barbara Hayes, *Clinical Leader - Advance Care Planning, Palliative Care Consultant,* Northern Health



Toby Commerford, *Consultant, Geriatric Medicine, Royal Adelaide Hospital, Course Coordinator for Geriatric Medicine,* University of Adelaide



Dr Poh Kooi Loh, *Edith Cowan University & President,* West Australian ANZSGM



Associate Professor Morton Rawlin, *Chair, Silver Book Expert Advisory Group; General Practitioner, Macedon Medical Centre; Medical Director, Royal Flying Doctor Service (Vic)*



Dr Stephen Ginsborg, *General Practitioner,* Sydney's Northern Beaches



Danielle Kennedy, *Aged Care Nurse Practitioner | Aged Care,* Murrumbidgee LHD Aged Care Services



Dr David Sykes, *Director, Centre for Dementia Learning,* Dementia Australia



Sharonne Pearce, *Dementia and Mental Health Practice Lead,* Scalabrini Village LTD



Karen Detering, *Medical Director,* Advance Care Planning Australia

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Aged Care Reform Conference

Thursday 14 November 2019

8:30 Morning Coffee on Arrival

8:50 OPENING | Opening remarks from the Chair

9:00 PANEL

The Aged Care Workforce - Staff to Resident Ratios – Is This the Answer?

- If so, how do we make it happen?
- How do we find budget/funding to make this achievable?
- What of the human element? Is it just about numbers? but quality and engagement - Training and quality of staff – how do we address this to ensure
- How do we get and retain quality staff? What are the incentives for people to take on roles in this space and provide quality care?

Annie Butler, *Federal Secretary,*

Australian Nursing and Midwifery Federation

Anita Volkert, *National Manager of Professional Practice and Development,* **Occupational Therapy Australia**

Toby Commerford, *Consultant, Geriatric Medicine,* **Royal Adelaide Hospital, Course Coordinator for Geriatric Medicine, University of Adelaide**

Professor Christine Stirling, *Associate Head Nursing,* **University of Tasmania**

9:45 The Challenge of Financial Viability & Economic Sustainability of the System

- Managing the Realities of Rising Demand, higher consumer and community expectations, and increased staffing requirements
- What will it take to put the sector on sustainable financial footing?
- How will the recent and proposed aged care policy changes affect financial performance?

Grant Corderoy, *Senior Partner,* **Stewart Brown**

10:10 PANEL

Compliance with Aged Care Quality and Safety Commission's Quality Standards

- What have been the results of implementation thus far?
- What impact does the shift to consumer focus have on different providers?
- What are the challenges and how can they be overcome?
- How can organization demonstrate a focus on engagement with the new focus on consumer outcomes and requirements?
- What impact will the Royal Commission have on standards, clinicians & consumers?

Susan Blackburn, *Quality & Safety Director, Aged Care,* **Mercy Health**

Karen Best, *General Manager Residential Care Services,* **Anglican Care**

Michele Bell, *CEO,* **KNC**

10:55 Morning Tea

11:25 FIRESIDE CHAT

Improving Medical Care of Older Persons in Residential Aged care Facilities

- What does it mean to deliver high quality primary care to older people living in residential aged care settings?
- How do we ensure continuity of quality care?
- Medical care - Silver Book New Guidelines – challenges with creating guidelines and the impacts for GPs and other allied health
- The difficulties with managing older patients with multimorbidities and polypharmacy
- Mandatory Reporting: The National Quality Indicators in Residential Aged Care Program for all residential aged care facilities (RACFs) receiving Commonwealth subsidies – what impact will this have?

Associate Professor Morton Rawlin, *Chair, Silver Book Expert Advisory Group; General Practitioner, Macedon Medical Centre; Medical Director, Royal Flying Doctor Service (Vic); Chair, General Practice Mental Health Standards Collaborative; Member, RACGP Victoria Council; Director, Rural Workforce Agency Victoria; Past-Chair, RACGP Victoria Faculty; Founding Chair, RACGP Specific Interests*

Dr Troye Wallett, *General Practitioner and Co-founder and Director,* **GenWise**

11:55 PANEL

Beyond Primary Care – Accessing Specialised Services for Aged Care

- What are the challenges with accessing assistance beyond primary care and getting specialists into home or residential aged care?
- What are the issues and hurdles for GPs?
- What are the specialist perspectives and challenges with going into aged care?
- How can we address the gaps and explore potential solutions?

Dr Poh Kooi Loh, *Edith Cowan University & President,* **West Australian ANZSGM**

Dr. Kerrie Punshon, *Special Needs Dentist,* **Gordon Crescent Consulting Rooms**

Rod Wyber, *Former Facility Manager,* **Regis Aged Care**

12:35 KEYNOTE

Changing Cultures of Secrecy, Driving Transparency & Whistleblower Protections

- Lessons from Oakden – mitigating toxic cultures of secrecy & abuse
- Managing complaints
- The reassurance and protections in place for people who want to speak out

The Hon. Bruce Lander QC, *The Commissioner,* **Independent Commission Against Corruption SA**

13:05 Networking Lunch

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2:00 FIRESIDE CHAT

Elder Abuse & Perceptions of Elder Abuse

- What are the realities and misconceptions about elder abuse?
- What are the types of abuse of older people?
- What are the drivers of abuse within different contexts?
- What can be done to mitigate instances of elder abuse?
- What is the role of law to prevent this and where are other areas of change required?

Paul Ostrowski, *Chief Executive Officer, CareConnect*

2:40 PANEL

Restrictive Practices & Restraint – Compliance to New Standards

- What are the real challenges with restraint for people at the frontline?
- Is the regulation of chemical restraints the answer?
- What has been the fallout and unforeseen consequences from the Royal Commission already on this?
- What are the real strategies which can be implemented?
- Access to education

Dr Megan Alle, *Clinical Director OPMH, NSLHD*

Dr Stephen Ginsborg, *General Practitioner, Sydney's Northern Beaches*

Danielle Kennedy, *Aged Care Nurse Practitioner | Aged Care, Murrumbidgee LHD Aged Care Services*

Tom Maling, *Associate, Elringtons Lawyers*

3:20 Comfort break

3:35 PANEL

Dementia – Will Improved Dementia Education Raise the Standard of Dementia Care?

- What did the Royal Commission highlight about dementia education?
- Where are the current gaps in dementia education in Australia?
- How can we ensure the education provided has impact and truly improves practice and care?
- Is education the key to raising the standard of dementia care?
- What is the role of leadership and culture in transforming dementia practice?

Dr David Sykes, *Director, Centre for Dementia Learning, Dementia Australia*

Sharonne Pearce, *Dementia and Mental Health Practice Lead, Scalabrini Village LTD*

VENUE DETAILS

Rendezvous Hotel, Melbourne, 328 Flinders St, Melbourne VIC 3000

Phone: (03) 9250 1888, www.rendezvoushotels.com.au/Melbourne

4:15 PANEL

Access to Quality Palliative Care Services & The Role of Advance Care Planning

- Current state of play following the Royal Commission
- Family perspectives, clinical perspectives and legal perspectives
- How can we connect up the discussions being had across the country to help inform strategies and decision making?
- Facilitating conversations at the right time and planning for change
- Dying at home – the realities, what factors need to be considered and what can be done to facilitate this?
- VAD in Victoria – research and learnings to date to help inform planning

Karen Detering, *Medical Director, Advance Care Planning Australia*

Chris Giles, *General Manager Community Care Services, Anglican Care*

Dr Barbara Hayes, *Clinical Leader - Advance Care Planning, Palliative Care Consultant, Northern Health*

4:55 Networking Drinks 

5:45 Close of Conference

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Excellent opportunities exist to showcase your organisation. For further information, please contact:

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Pricing Details

Register Early & Save	Early Bird Rate				Standard Rate		
	Book & pay on or before 30 August 2019				Book & pay from 31 August 2019		
One Day Conference	PRICE	GST	TOTAL	SAVE	PRICE	GST	TOTAL
RACF/Hospital/NFP	\$895	\$89.50	\$984.50	\$200	\$1,095	\$109.50	\$1,204.50
Normal Rate	\$1,195	\$119.50	\$1,314.50	\$200	\$1,395	\$139.50	\$1,534.50

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